

To whom it may concern,

I work in Event and AV Production at the Doordan Institute - Anne Arundel Medical Center in Annapolis Maryland and have helped to manage our facility for the past 4 years. During this time we have grown to service well over 100,000 people a year in our 26,000 square foot conference facility. Without the help of qualified individuals like Devin Ott our facility would not have remained operational.

I have known Devin Ott for the past 3 years and it has been a pleasure to work with him. He has helped us to maintain a ready status with all of our AV equipment and Control Systems.

In light of the myriad of programming and technical challenges that have surfaced, Devin has proven himself to be an adept, eager and thoughtful engineer of the highest quality.

Our service organization within the hospital system has received two Customer Service Awards within the last 3 years. Devin and others like him have played a major role in our success, how others have perceived our value to the organization and helped to raise the service expectations to current levels.

Devin is a brilliant thinker and problem solver. He has provided astute, clear and detailed technical support with professionalism and focus. He never leaves our site without a solution in hand, which is a hallmark of Devin's character. His work ethic is only surpassed by a concrete and exceptional grasp of the complexities of circuit design, programming and electronic architecture.

I am delighted to offer my sincerest support for Devin in any endeavor that he has chosen to pursue.

Let me say without hesitation that Devin is and will continue to be a tremendous asset to any organization with the insight and instincts to utilize his extraordinary gifts and talents.

Sincerely,

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